



HVAC Tune-Up REBATE



Maximize your HVAC performance with low or no out-of-pocket costs!

Tune-ups help your HVAC systems recover lost efficiency, reduce operating expenses and improve overall comfort levels. Tune-ups also help extend the life of existing HVAC systems and help your business avoid costly repairs.

Austin Energy now offers a rebate to help business customers like you cover most, if not all, of the cost of a tune-up on eligible HVAC units. As approved, your only out-of-pocket costs would include air filters and additional repairs. Only participating contractors meeting Austin Energy requirements for licensure, insurance, workmanship and equipment can perform tune-ups.

What to Expect

With your approval, the participating contractor will assess your HVAC system and perform the following work as applicable for each unit.

- Lubricate all moving parts, if applicable.
- Tighten all electrical connections; measure voltage and current on motors.
- Clean the condensate drain.
- Inspect system controls.
- Check the startup/shutdown cycle.
- Clean evaporator and condenser coils.
- Clean the blower fan.
- Inspect and clean (or change) air filters. *Note: Replacement filters must be provided by or paid for by the customer. Filters that are already clean, inaccessible or where cleaning may risk damage will not be cleaned or replaced.*
- Measure airflow via static pressure across the cooling coil and adjust to manufacturer specifications.
- Using a digital refrigerant analyzer, check the refrigerant level, adjust to manufacturer specifications and check and record subcooling and superheat temperatures. *Note: Austin Energy includes one pound of refrigerant in the tune-up scope — additional refrigerant, if approved, may require out-of-pocket cost to the customer.*
- Check capacitor functionality and compare to manufacturer specifications.
- Check fuses and contactors for pitting, arcing or carbon buildup; replace as needed.

Tonnage	Base Rebate (per HVAC unit)	Auxiliary Rebate*	Total Potential Rebate*
PTAC/PTHP	\$150	\$30	\$180
<5	\$228	\$30	\$258
5-9.9	\$260	\$30	\$290
10-14.9	\$325	\$30	\$355
15-19.9	\$455	\$30	\$485
20-25	\$650	\$30	\$680

* One auxiliary rebate allowed per HVAC unit. Qualifying auxiliary equipment: contactors, capacitors and fuses.

Email CommercialRebates@austinenergy.com to get started.



Program Requirements

- Pre-approval from Austin Energy is required before work may begin.
- Equipment must operate weekdays between 3:00 and 6:00 p.m., June through September.
Educational facilities and houses of worship are exempt from this requirement.
- During your project, participating contractors must submit pre- and post-tune up photo verification for each HVAC unit rebated.
- Invoices are required for all projects. If the total tune-up cost exceeds the rebate level offered, then the invoice must be itemized, including equipment and labor. If using the auxiliary rebate, include the installed equipment on the invoice.
- Warranty: Replacement parts installed must carry a minimum one-year warranty covering parts and labor.
- This rebate is only available for Austin Energy customers with commercial electric service. The building where the equipment will be installed must comply with the Energy Conservation Audit and Disclosure (ECAD) ordinance (unless exempt or located outside of Austin city limits).
- Equipment must use electricity as its primary or secondary fuel type and be installed in permanent building or structure
- Austin Energy reserves the right to deny or adjust all rebate applications.

HVAC Tune-Up Requirements

- Eligible equipment: Heat pumps, package and split system units that are 25 tons or smaller
- HVAC equipment covered under existing service contracts or preventive maintenance agreements is eligible on a case-by-case basis.
- The HVAC system must be working and cannot be visibly damaged. It must be between three and 15 years old and be able to have 75% scope of work completed. Austin Energy must approve exceptions and will grant them on a case-by-case basis. After an Austin Energy tune-up rebate has been paid, that unit is ineligible to receive another rebate for three years.
- A participating contractor must perform the work. Austin Energy must approve exceptions for in-house maintenance staff. A Texas Air Conditioning Class A or B License is required for each company performing the HVAC tune-up. Lead technicians should hold a TDLR Technician Certification.
- Depending on the system's current performance, the customer may be asked to pay for additional refrigerant or repairs identified by the contractor. Customers will incur no extra cost without prior approval.
- HVAC Tune-Up rebates are not eligible for the Small Business Bonus Rebate.

Email CommercialRebates@austinenergy.com to get started.

For more information about rebates for business customers, call **512-482-5346** or visit austinenergy.com/commercialrebates