



City of Austin

## Austin Energy

4815 Mueller Blvd. • Austin, Texas 78723 - 3573

### Austin Energy Power Partner<sup>SM</sup> Thermostat Program Ecobee Enrollment Instructions

Austin Energy wants to reward you for conserving energy. By enrolling a Wi-Fi connected ecobee smart thermostat controlling a central air conditioning system, you can earn an **\$85 bill credit** per enrolled device through the Power Partner program.

[READ ELIGIBILITY REQUIREMENTS](#)

[AUSTIN ENERGY TERMS AND CONDITIONS](#)

With [eco+](#) installed on your device<sup>1</sup>, applications to the Austin Energy Power Partner program are submitted through your ecobee mobile app (Android or iOS). The application process is not available online or through your device interface. Follow these steps to begin the registration process:

- 1) Ensure your ecobee device is connected to your Wi-Fi network.
- 2) Open your ecobee mobile app and set up [eco+](#) if it isn't already enabled. (You should receive a prompt in-app to set up eco+.) To activate eco+, follow these steps:
  - a. Click "My ecobee" at the top
  - b. Click the "hamburger" icon (stacked lines) in the bottom left corner
  - c. Click eco+ and enable it

When it's active, the eco+ icon will appear on your smart thermostat's home screen.

- 3) On your ecobee app, go to: Account > Manage Homes > My Home > Utility > Austin Energy. Select "Enroll Now"

**NOTE:** All ecobee applicants are "rejected" initially in order to then be prompted to enter their Austin Energy account number.

- 4) Enter your utility information upon receiving the prompt. Your application has now been submitted.

**NOTE:** If you are attempting to enroll **more than one device**, you will need to enter your account number for each one under the eco+ menu. The app will not necessarily confirm that the account number was submitted successfully.

For confirmation of successful application submission or any other enrollment assistance, email [AEPowerPartner@austinenergy.com](mailto:AEPowerPartner@austinenergy.com).

Within 1-2 billing cycles after your application has been approved (pending eligibility screening), you will receive an **\$85 bill credit** for each approved device.

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<sup>1</sup> Eco+ is a suite of new smart software features that helps save on energy by improving your home's energy efficiency